

2022 Q1 ICV Findings

Below are some of the highlights and issues raised during visits or by West Yorkshire Independent Custody Visitors. 483 detained people were spoken to or observed during Q1 April - July 2022.

DATE OF VISIT	SUITE	CATEGORY	ICV FINDINGS	WEST YORKSHIRE POLICE RESPONSE
02/04/2022	Leeds	Positive remarks	DO helpful and informative, station busy, clean and tidy	Feedback passed to suite.
02/04/2022	Wakefield	Info Sharing	DOs indicated that CCTV system has ongoing problems - delay in answering intercom buzzer and picture quality is not great.	Issues are now resolved.
06/04/2022	Leeds	Food & Drink	Lack of breakfast meals for last few months	This is a nationwide issue and we have put processes in place locally which are currently being reviewed.
06/04/2022	Leeds	Food & Drink	Halal Certificate expired 07.03.22	Has now been updated.
06/04/2022	Leeds	Positive remarks	DO most helpful in assisting visit. Very good visit. Clean and tidy	Feedback passed to suite.
06/04/2022	Dewsbury	Positive remarks	Staff helpful and attentive	Feedback passed to suite.
09/04/2022	Bradford	Positive remarks	Made to feel very welcome. DO helpful and attentive and anticipated DPs needs. Had good insight into ICVs requirement. Good conversation with Sgt also.	Feedback passed to suite.
09/04/2022	Bradford	Info Sharing	Please can DOs inform ICVs if any DPs are incommunicado e.g. cerebral palsy.	ICVs being informed of health concern information has been passed to districts. Formal incommunicado; notification of this might give indication as to the seriousness of the offence. If DP asks about notification of nominated person this can be passed back to custody staff.
11/04/2022	Leeds	Food & Drink	Halal Certificate expired 03.22	Has now been replaced.
11/04/2022	Leeds	Food & Drink	Vegetarian probe dirty	Noted and has been checked recently without issues
11/04/2022	Leeds	Info Sharing	DO and Sgt confused about introducing ICVS to DPs.	The ICV protocol has recently been recirculated to all staff.
14/04/2022	Bradford	Positive remarks	Everything clean and in working order. Officer helpful and very friendly	Feedback passed to suite.
20/04/2022	Wakefield	Resourcing	ICV concerned that distressed female in cell 6 was not being observed on CCTV	If the DP was on enhanced level 1 (with CCTV) it does not require a member of staff to be constantly watching them, this only applies to Level 3 Obs.
20/04/2022	Wakefield	Positive remarks	ICVs remark that all staff helpful and friendly but especially escorting officer.	Feedback passed to suite.
23/04/2022	Dewsbury	Physical equipment	No signing in sheet in file	Noted.
27/04/2022	Dewsbury	Religious materials	Bible cover damaged/loose. Needs replacing.	Noted and passed to custody services person responsible for suite.
28/04/2022	Wakefield	Food & Drink	Major supply issues - an ongoing problem. Staff are concerned about low stock.	As noted above.
29/04/2022	Leeds	Info Sharing	Several complaints about temperature cold during the night.	All suites are maintained at a constant 21 degrees. However, this is recognised to be the ambient air temperature and changes to peoples body temperature when resting sometimes makes it feel cooler. Staff are advised to offer additional blankets when requested by DP's.
29/04/2022	Leeds	Positive remarks	Escorting officer very good, polite and efficient.	Feedback passed to suite.
10/05/2022	Leeds	Positive remarks	Escorting officer absolutely brilliant.	Feedback passed to suite.
10/05/2022	Bradford	Positive remarks	DO Helpful and attentive	Feedback passed to suite.
11/05/2022	Wakefield	Positive remarks	DO was courteous and helpful, when there was no stock of ICV forms, she printed some off and restocked.	Feedback passed to suite.
12/05/2022	Leeds	Positive remarks	DO helpful and provided lots of useful information	Feedback passed to suite.
13/05/2022	Dewsbury	Positive remarks	All staff friendly and helpful	Feedback passed to suite.
14/05/2022	Leeds	Info Sharing	Detainee had blocked out the spy hole. Later moved to a camera cell.	Resolved on site.
23/05/2022	Wakefield	Physical equipment	CCTV fails on occasion as in operator cannot see within cell, but assured it is still recording. Calls put through to cells sometimes cut out	Issues are now resolved.
23/05/2022	Wakefield	Info Sharing	Door to van dock 1 partially open and needs repairing	Van dock 1 was taken out of use and alternative access route implemented. This has now been repaired.
28/05/2022	Wakefield	Positive remarks	ICVs informed escorting officer of latest guidance and wording of introducing them and they followed that guidance for the rest of the visit. Was helpful and responsive	Feedback passed to suite.
28/05/2022	Huddersfield	Positive remarks	DO helpful. Observed DO treating detainees well and handling difficult behaviours well. All staff polite and respectful	Feedback passed to suite.
30/05/2022	Leeds	Positive remarks	Made to feel welcome. DO extremely helpful. Kitchen spotless. Food stores good.	Feedback passed to suite.
01/06/2022	Huddersfield	Info Sharing	Low Food Stocks. No milk for breakfast oats.	Now resolved.
01/06/2022	Huddersfield	Positive remarks	Very friendly reception. DO attentive and very helpful	N/A
01/06/2022	Halifax	Info Sharing	3 food probes were soiled	Feedback passed to suite.
06/06/2022	Halifax	Info Sharing	All DP were cold -- seemed to be a problem with aircon. However they were well stocked with blankets and extras were provided to DPs who asked	Issues are now resolved.
09/06/2022	Wakefield	Food & Drink	Halal certificate out of date	Now replaced.

13/06/2022	Leeds	Info Sharing	On checking both kitchens, DO observed that maintenance staff had switched all sinks on full blast presuming to help unblock the sinks. In the main kitchen this caused a flood on the floor and a lot of steam in the room. The DO switched taps off and wiped surfaces down with help from ICVs and arranged for the floor to be mopped.	Now resolved.
14/06/2022	Huddersfield	Positive remarks	Escorting officer very pleasant and helpful. A female detainee asked to move to a glass fronted cell and this was facilitated. Kitchen well stocked with a range of in date food.	N/A
15/06/2022	Wakefield	Positive remarks	Clean & tidy, kitchen well stocked, excellent & very positive visit & staff were very welcoming.	N/A
15/06/2022	Bradford	Positive remarks	DO Rachel was welcoming & professional when DO introduced ICVs to detainee. She was polite and explained to the detainee why we were here. DO treated detainees with the greatest respect witnessed during my time as an ICV. Rachel was exemplary.	N/A
20/06/2022	Wakefield	Positive remarks	All areas clean and tidy, all food in date and store room organised and well labelled. Sergeant extremely helpful at all times.	N/A
21/06/2022	Bradford	Positive remarks	Escorting officer very professional and extremely helpful & exceptionally pleasant towards detainees and the ICVs. Friendly atmosphere in custody area.	N/A
21/06/2022	Halifax	Info Sharing	Suite very clean and today, 3 probes were dirty but ICV 2 cleaned them. Kitchen well stocked. Staff helpful. Excellent visit	N/A
21/06/2022	Halifax	Resourcing	In Folder needs replacing as come to end of it's life and doesn't close properly	Now replaced.
22/06/2022	Bradford		DP complained that while he was showering, a police officer was half a yard away also nude. The DP believes the officer was masturbating. The DP also complained that when they requested a film, it showed two black men having sex. The DP also said that when they mentioned that they were Jewish, a racial slur was used against them. All the above was reported to the custody Sgt.	Referred to WYP complaints procedure.
25/06/2022	Leeds	Positive remarks	Kitchen was impressive with a range of 6 probes. The escorting officer was very professional and helpful. He responded quickly to requests from DPs. There was a range of in date food with plenty of stock of all day breakfasts.	Feedback passed to suite.
27/06/2022	Wakefield	Info Sharing	Had to wait 15 minutes to get to custody desk because they were very low on staff (just 3).	This has been passed to WD for action.