

2022 Q2 ICV Findings

Below are some of the highlights and issues raised during visits or by West Yorkshire Independent Custody Visitors. 310 detained people were spoken to or observed during Q2 July - Sept 2022.

| DATE OF VISIT | SUITE | CATEGORY | ICV FINDINGS | WEST YORKSHIRE POLICE RESPONSE |
|---------------|--------------|--------------------|--|---|
| 07/07/2022 | Bradford | Physical equipment | Absence of WYCA issued Vietnamese translation cards. | The WYCA translation cards are created using the top most spoken languages in the UK. For languages not covered, the telephone translation service can be used. |
| 07/07/2022 | Bradford | Resourcing | Advised that once written our report to enter the back CCTV room. We entered the room and were asked to leave as WYP do not allow visitors to go in there. | The ICV's shouldn't have been placed in the back CCTV room to write their report up, there is information in there (the whiteboard) that is restricted to custody staff only. Please pass on apologies to the ICV's and assure them that this is being discussed with district. |
| 08/07/2022 | Leeds | Physical equipment | Air conditioning was creating a cool environment, extra blankets were requested. | The air handling units provide an ambient temperature of 21 degrees +/- 2 degrees. Additional blankets are available for all detainees if requested. |
| 08/07/2022 | Leeds | Positive remarks | Additional CCTV cover for cell 31 given when needed. | Feedback passed to suite. |
| 17/07/2022 | Bradford | Resourcing | The phone was either constantly engaged or not picked up for 20 minutes before we spoke to staff. After this we were admitted promptly. | This has been reported back to Bradford custody. |
| 24/07/2022 | Leeds | Positive remarks | DO was 5 star in doing his job showing ICVs around the cells. | Feedback passed to suite. |
| 28/07/2022 | Leeds | Positive remarks | Escorting officer introduced ICVs very well to detainees and was very professional & helpful as were all custody staff. | Feedback passed to suite. |
| 29/07/2022 | Wakefield | Food and drink | Food probe not cleaned | Passed back for action. |
| 29/07/2022 | Wakefield | Physical equipment | Cell 13 not cleaned and stains on floor. | Referred back to custody Inspector for review. |
| 29/07/2022 | Wakefield | Info Sharing | ICVs concerned that 2 DPs had not been offered food and facilities consistent with their length of detention (one had been in nearly 24 hours). | Referred back to custody Inspector for review. |
| 25/07/2022 | Halifax | Physical equipment | ICV Custody file (log book) does not fasten correctly. This is resulting in the ICV forms falling out of log book | New folders to be provided by WYCA. |
| 25/07/2022 | Halifax | Positive remarks | Very helpful escorting officer, it was his first time assisting ICVs and was very patient. | Feedback passed to suite. |
| 01/08/2022 | Leeds | Positive remarks | DO Helpful and actioned requests quickly. | Feedback passed to suite. |
| 05/08/2022 | Halifax | Positive remarks | DO polite & helpful, assuring & caring manner which was displayed to detainee in cell 16. Good to see a pile of books for detainees. | Feedback passed to suite. |
| 05/08/2022 | Normanton | Religious material | Bible destroyed by detainee. Replacement required. | To be actioned. |
| 08/08/2022 | Huddersfield | Physical equipment | ICVs concerned that there were 3 bowls of sick in cell 5 which detainee said had been there at least 4 hours. | This has been passed back to district for action and reminder to custody staff. |
| 09/08/2022 | Wakefield | Positive remarks | Excellent visit. DO extremely helpful. Noted how insightful DO was in dealing with detainees. | Feedback passed to suite. |
| 09/08/2022 | Leeds | Food and drink | 12 x cornflake cereal pots out of date | These have been removed. |
| 09/08/2022 | Leeds | Physical equipment | DO Informed ICVs that they can give only one blanket to detainees due to interim stock shortage. | N/A |
| 11/08/2022 | Bradford | Physical equipment | There were no front and facilities papers for the ICVs to write on. Folder needs thinning out. | Feedback passed to suite. |
| 11/08/2022 | Bradford | Food and drink | Orange and blackcurrant drinks have not been provided at Bradford since last Jan. It is understood this is something provided at other suites. | There are still problems with supply chain. However, there is no requirement to provide squash. Once it comes back into stock with the suppliers we will look to re-introduce it. |
| 12/08/2022 | Halifax | Food and drink | Panasonic microwave cooker had food residue inside. Kitchen rubbish bin was full and overflowing. | This has been passed back to district for action. |
| 12/08/2022 | Halifax | Positive remarks | Escorting officer was very pleasant and helpful. | Feedback passed to suite. |
| 15/08/2022 | Leeds | Physical equipment | No date and time on the screen of CCTV | This was owing to issues with the display which has now been fixed. |
| 19/08/2022 | Huddersfield | Food and drink | Dirty microwave. No probe available for normal meals. | Feedback passed to suite. |
| 19/08/2022 | Huddersfield | Positive remarks | DO polite and informative - was praised by one of the DPs. | Feedback passed to suite. |
| 20/08/2022 | Wakefield | Info Sharing | Detainee said arresting officer had hurt her and that one officer had switched off their camera. | This has been passed back to district for review. |
| 22/08/2022 | Leeds | Physical equipment | One cell had a smashed window pane | Cell 15 is out of action following a detainee damaging the Obs door. We are awaiting a replacement. |

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| 22/08/2022 | Leeds | Positive remarks | Officers friendly and helpful throughout visit. | Feedback passed to suite. |
| 24/08/2022 | Wakefield | Positive remarks | Suite clean and stocks good. All staff very welcoming and escorting DO really attentive to both detainees and ICVs | Feedback passed to suite. |
| 25/08/2022 | Huddersfield | Resourcing | Problem with phone - not ringing initially then engaged. Previous report (19.08.22) not in folder. Female detainee said she had not been offered a female officer and didn't know she could ask for one. Also had not been offered a hygiene pack. | Fed back to district for action. |
| 25/08/2022 | Huddersfield | Info Sharing | Female detainee said she had not been offered a female officer and didn't know she could ask for one. Also had not been offered a hygiene pack. | Fed back to district for action |
| 03/09/2022 | Leeds | Physical equipment | Cell 15 out of use - glass cracked. | Passed back for action. |
| 03/09/2022 | Leeds | Info Sharing | Detainee in Cell 17 had been in for one day and had not been offered shower or exercise. | Passed back for action. |
| 03/09/2022 | Leeds | Positive remarks | Very good service from DO. | Feedback passed to suite. |
| 03/09/2022 | Huddersfield | Positive remarks | Although custody area was busy, staff were prompt to respond and were polite and knowledgeable around detainees and visit was efficient. | Feedback passed to suite. |
| 03/09/2022 | Halifax | Positive remarks | Staff friendly and helpful. | Feedback passed to suite. |
| 05/09/2022 | Halifax | Food and drink | Three probes available - only one was labelled - escorting officer informed. | Passed to district. |
| 07/09/2022 | Leeds | Positive remarks | Police constable who was helping out in custody was very helpful and attentive to DPs needs. Excellent visit. | Feedback passed to suite. |
| 20/09/2022 | Wakefield | Positive remarks | Suite was calm and welcoming. Escorting DO was very helpful, friendly and efficient. CCTV working and all staff were happy with the new system | Feedback passed to suite. |
| 23/09/2022 | Bradford | Religious material | New storage for religious books needed. | Sent to custody manager. |
| 24/09/2022 | Halifax | Positive remarks | Escorting officer very attentive and helpful to detainees | Passed back to district. |
| 24/09/2022 | Leeds | Physical equipment | Detainee was concerned that there was no soap in the cell when she needed to wash after toilet use. | Passed to district. |
| 24/09/2022 | Leeds | Info Sharing | Detainee said she had Covid but this was not disclosed to ICVs previously and ICVs were concerned about this lack of knowledge. | Sent to district custody manger to address - raised in ICV meeting 09.11.22 |
| 26/09/2022 | Wakefield | Positive remarks | Escorting officer helpful and pleasant, both towards us and detainees. Thank you! | Feedback passed to suite. |
| 28/09/2022 | Bradford | Positive remarks | Escorting officer was very welcoming and helpful and it was the first time. Other staff were also very pleasant. There was a very good atmosphere in custody today. Really good visit. | Feedback passed to suite. |