

2022-23 Q4 ICV Findings



Below are some of the highlights and issues raised during visits or by West Yorkshire Independent Custody Visitors. 267 detained people were spoken to or observed during Q4 Jan - Mar 2023.

DATE OF VISIT	SUITE	CATEGORY	ICV FINDINGS	WEST YORKSHIRE POLICE RESPONSE
02/01/2023	Huddersfield	Info Sharing	Food stocks appeared low.	This was addressed with district at the time and they have now ordered stock.
07/01/2023	Wakefield	Positive remarks	ICVs accompanied by a new WYP colleague to the service. He had an extremely positive attitude and was very impressive.	Positive feedback has been provided do district custody manager. Thank you.
08/01/2023	Halifax	Positive remarks	ICVs admitted promptly. Station was busy but staff accommodated ICVs well. As always, staff were helpful and friendly.	Positive feedback has been provided do district custody manager. Thank you.
08/01/2023	Halifax	Info Sharing	Probes were clean but not labelled. Malton Foods Halal Certificate now out of date 7.1.23.	New certificates have now been issued. Staff reminded about the need to keep food probes clean.
09/01/2023	Bradford	Info Sharing	Two probes were dirty. Two certificates were in date and one was out of date.	New certificates have now been issued. Staff reminded about the need to keep food probes clean.
09/01/2023	Bradford	Positive remarks	DO was extremely helpful, well informed and attentive to DPs needs. Was very helpful in providing information on whiteboard put out for ICVs. Thank you. A great visit.	Positive feedback has been provided do district custody manager. Thank you.
10/01/2023	Huddersfield	Positive remarks	Escorting officer very helpful and pleasant and informative towards DPs.	Positive feedback has been provided do district custody manager. Thank you.
11/01/2023	Wakefield	Info Sharing	One Halal Certificate out of date (Malton Foods). Plenty of all day breakfasts but very little else. New cupts had been sent but these don't fit through the hatch so the cell door has to be opened and increases risk to staff.	The incorrect cups were sent by the supplier. These have now been replaced with the correct ones. New certificates have now been issued.
11/01/2023	Wakefield	Positive remarks	DO very helpful, professional and accommodating. Made a note of any requests and was a pleasure to go round with.	Positive feedback has been provided do district custody manager. Thank you.
14/01/2023	Leeds	Positive remarks	Late night visit. Suite very calm and well ordered. Accompanying officer extremely helpful and attentive.	Thank you.
16/01/2023	Wakefield	Positive remarks	DO very pleasant and helpful.	Positive feedback has been provided do district custody manager. Thank you.
16/01/2023	Wakefield	Info Sharing	Food stock sufficient although taking 2-3 weeks for orders to arrive. Still no milk for cornflakes.	Staff are aware that orders must be received by lunchtime on a Monday in order them to be delivered on Thursday of that week. Any order received after this time will not be delivered until the following week. Milk is available to order.
20/01/2023	Leeds	Positive remarks	Escorting staff very polite and helpful.	Positive feedback has been provided do district custody manager. Thank you.
20/01/2023	Leeds	Info Sharing	Halal certificate displayed in kitchen expired on 7.01.23	New certificates have now been issued.
22/01/2023	Halifax	Positive remarks	Staff friendly and helpful.	Positive feedback has been provided do district custody manager. Thank you.
23/01/2023	Leeds	Positive remarks	DO was very helpful and attentive to DPs' needs. Excellent visit.	Positive feedback has been provided do district custody manager. Thank you.
31/01/2023	Wakefield	Info Sharing	No milk for cereals. 1 of the probes was crusty and needed cleaning.	Reminder has been issued to staff about the cleanliness of the food probes. Milk is available to order by staff.
31/01/2023	Wakefield	Positive remarks	Escorting officer, a new recruit, was very friendly, helpful and polite. He showed care and respect for detainees.	Positive feedback has been provided do district custody manager. Thank you.
06/02/2023	Leeds	Positive remarks	DO very helpful.	Positive feedback has been provided do district custody manager. Thank you.
06/02/2023	Halifax	Positive remarks	Staff were welcoming and helpful.	Positive feedback has been provided do district custody manager. Thank you.
07/02/2023	Bradford	Info Sharing	One food certificate out of date (07.01.21 expiry date). Could some juice be ordered.	New certificates have been supplied to districts. Juice is available for staff to order.
07/02/2023	Bradford	Positive remarks	Escorting officer very helpful.	Positive feedback has been provided do district custody manager. Thank you.
09/02/2023	Huddersfield	Positive remarks	Custody suite clean and tidy. Good temperature. Escorting officer welcoming and helpful towards ICVs. Polite to detainees.	Positive feedback has been provided do district custody manager. Thank you.
10/02/2023	Bradford	Positive remarks	Officer helpful, friendly and informative.	Positive feedback has been provided do district custody manager. Thank you.
10/02/2023	Bradford	Info Sharing	Malton food certificate expired 07.01.23	New certificates have now been issued.
16/02/2023	Leeds	Info Sharing	One food probe required cleaning.	Noted and reminder passed to district regarding the requirement to keep the food probes clean.
16/02/2023	Leeds	Positive remarks	Escorting staff very polite and helpful.	Positive feedback has been provided do district custody manager. Thank you.
20/02/2023	Bradford	Positive remarks	Escorting officer professional and obliging. Thank you.	Positive feedback has been provided do district custody manager. Thank you.
25/02/2023	Wakefield	Positive remarks	Escorting officer very helpful and engaging. All other staff friendly and helpful too.	Positive feedback has been provided do district custody manager. Thank you.
27/02/2023	Wakefield	Positive remarks	Escorting officer, very helpful and professional with DPs.	Positive feedback has been provided do district custody manager. Thank you.
04/03/2023	Leeds	Positive remarks	Good to see sensory objects being offered to vulnerable adults. Officer very attentive to DPs needs and helpful overall.	Positive feedback has been provided do district custody manager. Thank you.

