

Your bus performance update

from the West Yorkshire Bus Alliance



A word from the Alliance:

Since our last update we're sure you'll be aware of how our bus services have changed to meet the needs of West Yorkshire's key workers. In these difficult times we would like to extend our thanks and appreciation to not just those key workers, but to all our colleagues working across our networks, both those behind the scenes and those directly serving our customers. On behalf of the county, we're very grateful for everything you're doing. Thank you for all your efforts.

In this latest update you'll see that buses have not been quite as punctual as the same period last year. This is partly due to the storms and floods which hit our region and saw diversions put in place for many weeks. Overall we're working to continually improve our reliability and punctuality, with particular focus in Leeds city centre, where we saw the beginning of the works on Infirmary Street which will transform it into a new two-way road designed for bus and cycle priority access.

Being there for you

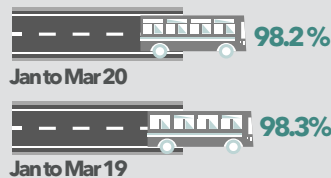


Our buses travel over 4.3 million miles each month, We do all we can to run every single one of them, but sometimes things like roadworks and traffic get in our way.

What % of our **4.3m** monthly scheduled miles did we run over the last **3** months?



How are we doing compared to last year?



*Average total % of the 4.3m miles operated.

Being on time at the bus stop

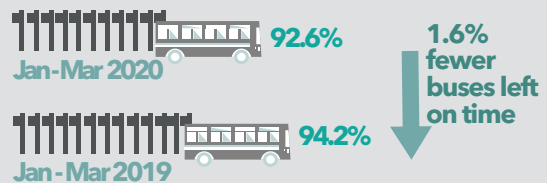


We also monitor our buses to see if they leave their first stop on time, and then at selected stops along the route too.

What % of our buses left their first stop on time over the last **3** months?



How are we doing compared to last year?



*Average total % buses that left the first stop on time.

What % of our buses left selected stops on route on time over the last **3** months?



How are we doing compared to last year?



*Average total % buses that left selected stops on route on time.

