



West
Yorkshire
Combined
Authority

Tracy
Brabin
Mayor of
West Yorkshire

Our Reference: 2536

12/01/2026

Freedom of Information Act 2000 Enquiry: Huddersfield Core Bus Network

Thank you for contacting West Yorkshire Combined Authority ('the Combined Authority') with your request for information received on 10/12/2025. Your request was for:

"...the following information held by West Yorkshire Combined Authority relating to the following Huddersfield-area bus services: X1, 501, 372, 324, X63, 229, and 328.

1. Passenger and Usage Data

Please provide any aggregated or anonymised patronage data, passenger counts, survey results, or EP/BSIP monitoring statistics held by WYCA for these routes. I am not requesting operator revenue, profitability, or any commercially sensitive financial information.

2. Punctuality & Reliability Monitoring

Please provide punctuality and reliability data (e.g., excess waiting time, % on-time, average journey times, or KPIs) held by WYCA derived from AVL/EBSR/EP monitoring for these services. Aggregated corridor-level or route-level figures are sufficient.

3. Supported Mileage and Subsidy

Please provide details of any supported journeys on these routes, including which journeys are supported and the annual subsidy amount. If no subsidy exists, please confirm.

4. Service Review Documentation

Please provide any corridor or network review reports, demand assessments, or consultation summaries produced by WYCA relating to these services or the Huddersfield core network during the past five years."

This request was handled under the Freedom of Information Act 2000, and I can confirm that the Combined Authority holds some of the information covered by your request:

1. Information not held by the West Yorkshire Combined Authority.



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2. Information not held by the West Yorkshire Combined Authority.

3. Services X63, 372 and 328 are operated on a wholly commercial basis by First West Yorkshire (no subsidy support from the Combined Authority).

Services X1/501 and 324 have recently been enhanced through our Bus Service Improvement Plan (BSIP). This involved frequency enhancements. These services were also operated on a fully commercial basis prior to BSIP.

Service 229 is mainly commercial; however, the Combined Authority do support some journeys. Please find attached to this letter a timetable that shows which journeys are tendered.

First Bus:

501/X1 – Superbus: 5-year contract Feb 2023 to 2028* (**the Combined Authority is funding this service for 3 years until 2026, but this is a 5-year contract so we have included the full 5-year duration, not just the 3 years we are funding it*). Enhanced to 15-minute daytime and 30-minute evening/Sunday.

Year 1 = £982,684 (BSIP funded)

Year 2 = £840,311 (BSIP funded)

Year 3 = £814,777 (BSIP funded)

Years 4 and 5 = commercial

324 – BSIP 2-year contract Sept 2024 to August 2026. Enhanced 15-minute daytime. £202,349 pa (BSIP funded).

328, 372 and **X63** are commercial (no support).

Arriva:

Service 229 is part subsidised and part commercial.

MSM, MSE, SUM, SUE* = combined price of £45,891 pa

MSM = (Monday- Saturday early morning journeys)

MSE = (Monday – Saturday evening journeys)

SUM = (Sunday morning journeys)

SUE = (Sunday evening journeys)



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4. Information not held by the West Yorkshire Combined Authority.

If you believe that your request for information has not been handled properly, you can ask for an internal review of our decision. Internal review requests should be submitted within two months of the date of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk

For your information, there is no charge for making an appeal.

Yours sincerely,

Information Governance Officer

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