



Our Reference: 3289

16/03/2026

Freedom of Information Act 2000 Enquiry: Parking Statistics

Thank you for contacting West Yorkshire Combined Authority ('the Combined Authority') with your request for information, which was received on 03/03/2026.

Your request was:

This request is in relation to the Council's parking statistics, in particular, the council's cashless / mobile / "pay by phone" parking facilities.

What is the name of the company/supplier who provide the Council's current cashless parking system?

What date did the current cashless parking contract start?

When date does the current contract end? (including any potential extensions).

For cashless parking does the supplier or the Council act as the Merchant Acquiring provider?

Does the Council have Pay & Display (P&D) machines in operation? If yes – how many machines are in situ?

This request is being handled under Freedom of Information Act 2000.

We have completed our searches and I can confirm that the Combined Authority holds information covered by your request.

1. Cashless parking system supplier

The Combined Authority operates one cashless parking facility. Our remit does not extend to operation of public parking facilities more broadly, this function sits with local district councils.

If your request relates to public parking facilities in West Yorkshire region, you may wish to contact the relevant district council directly. The district councils in West Yorkshire region are:



West
Yorkshire
Combined
Authority

Tracy
Brabin
Mayor of
West Yorkshire

[Leeds City Council](#)

[City of Bradford Metropolitan District Council](#)

[Calderdale Council](#)

[Kirklees Council](#)

[Wakefield Council](#)

The cashless parking system supplier for the Combined Authority is provided by Carlisle Support Services. This contract procurement is published at [Transparency and Freedom of Information](#).

2. Contract start and end date

The contract runs from 1 April 2021 to 31 March 2028

3. Role of the supplier

The supplier acts as the merchant acquiring provider for cashless parking transactions at the facility.

4. Pay & Display (P&D) machines

The Combined Authority does not operate any pay and display machines. Payment for parking is managed exclusively through cashless system described above.

If you believe that your request for information has not been handled properly, you can ask for an internal review of our decision. Internal review requests should be submitted within two months of the date of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

Wellington House, 40-50 Wellington Street, Leeds, LS1 2DE



West
Yorkshire
Combined
Authority

Tracy
Brabin
Mayor of
West Yorkshire

SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk

For your information, there is no charge for making an appeal.

Yours sincerely,

Information Governance Officer

freedom.info@westyorks-ca.gov.uk